



Payment Processing and Networking Services

Energize Sales and Increase Profits with ePort Connect®

One Stop Payment Processing

ePort Connect® is a PCI-compliant, end-to-end suite of cashless payment and telemetry services specially tailored to fit the needs of the self-service retail industries. ePort Connect enables self-service terminals, such as vending machines and kiosks, to accept credit, debit, new contactless cards and other cashless forms of payment, handles all elements of transaction processing, and allows customers to monitor and manage their terminals online – all with the highest level of data security.

There are many components necessary to adapt credit card acceptance to the vending marketplace, including selecting a merchant provider, setting up a merchant account for every terminal, selecting a wireless provider, determining how to handle consumer service calls and billing inquiries, and developing a system for settlement back to your accounting system. With ePort Connect, USAT handles it all.

Your ePort Connect service package includes:



Card processing services

Provides existing relationships with global card processors and card associations, merchant account and terminal ID set up, compliance with current processing regulations, pre-negotiated discounted fees on small ticket purchases and EFTs to your bank account for all settled card transactions.



Wireless Connectivity

USAT manages wireless SIM account activation and distribution, manage relationship with wireless providers, maximizes network uptime and select technology that is best & most reliable in your area (GSM, CDMA, Mesh, etc.). Customers can select the ePort® card reader hardware or software from USA Technologies as their preferred hardware component or elect to use a credit/debit combo reader manufactured by MEI or Coinco.



Online Sales, Accounting and Route Settlement Reporting

Transaction level reporting for each vending machine, includes time & date stamp of each transaction, Route Settlement reports on a “fill to fill” basis, Accounting Recap of all transactions, fees and EFT’s into company bank account, Customer integration between USAT and ?????????? for automated, daily flow of electronic data and Web-based reporting for access 24x7 for any sales, settlement of accounting report by machine and/or account through USALive.



Consumer Support

Designed to prevent charge backs,* handle all consumer billing inquiries and assist with consumer service issues. USA Technologies’ toll-free phone number is listed on a consumers’ credit card statement with each purchase made through the ePort Connect payment processing system.

*Chargebacks occur when a consumer disputes a purchase. As a merchant you incur a fee for any chargebacks initiated by the consumer. By allowing USAT’s consumer service team to handle billing inquiries, unnecessary chargebacks are prevented. Most consumers recall the purchase once they have spoken to a trained member of our team.





C O N N E C T

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Settlement

New functionality being added to the ePort Connect Services that will notify you of Coin mech, bill acceptor or card reader malfunction and product out-of-stock. Alerts can be text-messaged to key personnel and tracked historically on USALive.



Data Security

USAT is PCI DSS Level 1 Certified and meet the highest level PCI Compliance Standards and key certifications .



Over-the-Air Update Capabilities & Remote DEX Data Management

Automatic over-the-air updates to software, settings, and security protocol from USAT network to USAT's ePort card reader keep your hardware up-to-date and enables your company to benefit from any advancements made after your hardware purchase.



Machine Health Alerts

New functionality being added to the ePort Connect Services that will notify you of Coin mech, bill acceptor or card reader malfunction and product out-of-stock. Alerts can be text-messaged to key personnel and tracked historically on USALive.

ePort Connect – powering your profits

Capitalize on America's preferred form of payment by adding credit card acceptance to your self service business. With ePort Connect you can easily:

- Differentiate your business from the competition
- Increase customer satisfaction
- Increase prices without losing volume
- Reduce theft and vandalism
- Enable multiple vends in a single transaction
- Watch your profit margins grow.

Contact us to find out how your self service businesses can benefit from ePort Connect.

